

April 2, 2012

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, SW, Room TW-A325 Washington, DC 20554

Re: WC Docket No. 10-90 and CC Docket No. 96-45

Sprint Nextel Corporation Verified Filing in Compliance with

47 C.F.R. § 54.313

Dear Ms. Dortch:

Sprint Nextel Corporation ("Sprint Nextel") hereby submits the following information required in accordance with Section 54.313 of the Commission's Rules (47 C.F.R. § 54.313):

PUBLIC VERSION (filed electronically)

- Sprint Nextel Corp.'s Verified Filing in Compliance with 47 C.F.R. § 54.313 (Public Copy – For Public Inspection)
 - Exhibit 1 Service Improvement Plan Progress Reports
 - ➤ Appendix 1 Progress Report for 2011 (Redacted)
 - Appendix 2 Service Improvement Plans for 2012 (Redacted)
 - Appendix 3 Progress Report Service Improvement Plan Maps (Redacted)
 - Exhibit 2 Network Outages (Redacted)
 - Exhibit 3 Complaints per 1000 Handsets

CONFIDENTIAL VERSION (original plus four, filed by hand)

Sprint is also filing the following information on a confidential basis:

- Request for Confidential Treatment of Sprint Nextel Corp.
- Sprint Nextel Corp.'s Verified Filing in Compliance with 47 C.F.R. § 54.313
 - o Exhibit 1 Service Improvement Plan Progress Reports
 - o Confidential Materials
 - Appendix 1 Progress Report for 2011
 - Appendix 2 Service Improvement Plans for 2012
 - Appendix 3 Progress Report Service Improvement Plan Maps
 - Exhibit 2 Network Outages
 - o Exhibit 3 Complaints per 1000 Handsets

These filings are submitted for the study areas listed below:

State	SPIN	Study Area Code	Study Area Name
AL	143000910	259790	Sprint Spectrum, L.P.
GA	143000910	229003	Sprint Spectrum, L.P.
NY	143006742	159009	Sprint Spectrum, L.P.
VA	143000910	199005	Sprint Spectrum, L.P.
AL*	143019623	259007	NPCR, Inc.
GA*	143019623	229001	NPCR, Inc.
NY*	143019623	159007	Nextel Partners of Upstate
			New York, Inc.
PA*	143019623	179004	NPCR, Inc.
VA*	143019623	199003	NPCR, Inc.

^{* 2012} Service Improvement Plan not included, since ETC designations for these jurisdictions were relinquished effective December 31, 2011.

If you have any questions, please contact me at (703) 433-4503.

Respectfully submitted,

Norina T. Moy

Director, Government Affairs

Enclosures

Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of)	
Connect America Fund)	WC Docket No. 10-90
Federal-State Joint Board on Universal Service)	CC Docket No. 96-45

SPRINT NEXTEL CORPORATION'S VERIFIED FILING IN COMPLIANCE WITH 47 C.F.R. § 54.313

Charles W. McKee Vice President, Government Affairs Federal and State Regulatory

Norina T. Moy Director, Government Affairs

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April 2, 2012

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I. INTRODUCTION

Sprint Nextel Corporation ("Sprint Nextel"), on behalf of its affiliates Sprint Corporation and NPCR, Inc., submits this Verified Filing in accordance with the Federal Communications Commission's ("Commission") *USF/ICC Transformation Order* released November 18, 2011, and Section 54.313 of its Rules (47 C.F.R. § 54.313).

II. BACKGROUND

Sprint Corporation was designated as an eligible telecommunications carrier ("ETC") by the Commission for portions of Alabama, Florida, Georgia, New York, North Carolina, Tennessee, and Virginia by an order dated November 18, 2004 ("Sprint Corp. Designation Order").² The areas for which Sprint Corp. was designated as an ETC are referred to as "Sprint Corp.'s Designated Areas."

NPCR, Inc. was designated as a competitive ETC by the Commission for portions of Alabama, Florida, Georgia, Pennsylvania, Tennessee, and Virginia, and Nextel Partners of Upstate New York, Inc. was designated as a competitive ETC for portions of New York, by an order dated August 25, 2004 ("Nextel Designation Order").³ The areas for which Nextel was designated as an ETC are referred to as "Nextel's Designated Areas."

¹ In the Matter of Connect America Fund, et al., WC Docket No. 10-90 et al., Report and Order and Further Notice of Proposed Rulemaking released November 18, 2011 (FCC 11-161) ("USF/ICC Transformation Order"); see also Order released February 3, 2012 (DA 12-147) (clarifying annual reporting requirements, paragraphs 4-13)).

² In the Matter of Federal-State Joint Board on Universal Service, Sprint Corporation Application for Designation as an Eligible Telecommunications Carrier, 19 FCC Rcd 22663 (2004).

³ In the Matter of Federal-State Joint Board on Universal Service, NPCR, Inc. d/b/a/ Nextel Partners, Petition for Designation as an Eligible Telecommunications Carrier, 19 FCC Rcd 16530 (2004), corrected by Erratum (Sept. 13, 2004).

In August 2005, Sprint Corporation, which provided wireless service using CDMA technology, merged with Nextel Communications, which provided wireless service using iDEN technology. In June 2006, Sprint Nextel acquired Nextel Partners, Inc. As a result of these mergers, Sprint Nextel now provides service over two networks, using two technology platforms.

Pursuant to an order released in WT Docket No. 08-94, Sprint Nextel is obliged to phase out its pursuit of federal universal service high cost support over a five-year period unless specifically supported by an actual cost analysis or unless the Commission adopts a different transition mechanism or a successor mechanism to the current equal support rule. Sprint expects that, save for minor prior period true-ups beyond Sprint's control, its high-cost USF support will fall to zero as of January 1, 2013 (the end of the phase-out period). To implement its phase-out obligation, Sprint Nextel has relinquished its ETC designations in several jurisdictions, including the following FCC states:

- Sprint Corp.: Florida, North Carolina and Tennessee (all effective 12/31/10);⁵
- NPCR, Inc.: Florida and Tennessee (effective 12/31/10);⁶ Alabama, Georgia, New York, Virginia and Pennsylvania (all effective 12/31/11).⁷

⁴ Sprint Nextel Corporation and Clearwire Corporation, Application for Consent to Transfer Control of Licenses, Leases, and Authorizations, 23 FCC Rcd 17570, 17612 (paras. 107-8) (2008).

⁵ See Telecommunications Carriers Eligible for Universal Service Support, WC Docket No. 09-197; Federal-State Joint Board on Universal Service, CC Docket No. 96-45, 26 FCC Rcd 357 (2011).

⁶ Id.

⁷ See Telecommunications Carriers Eligible for Universal Service Support, WC Docket No. 09-197; Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Order released October 18, 2011 (DA 11-1728). As of December 31, 2011, NPCR and Nextel Partners of Upstate New York were no longer designated as an ETC in any FCC state.

As of the date of this filing, Sprint Nextel remains designated as an ETC in only 4 FCC states (Alabama, Georgia, New York and Virginia), through its Sprint Corp. affiliate, and we do not expect to receive any high-cost USF for these states beyond 2012. Therefore, the instant filing includes projections only for 2012 and only for these four states. The instant filing also provides information demonstrating that support received in 2011 in Alabama, Georgia, New York and Virginia (for Sprint Corp.) and for Alabama, Georgia, New York, Pennsylvania and Virginia (for NPCR) was used for its intended purposes.

Sprint Nextel addresses below each of the filing requirements in Section 54.313 of the Rules. Much of the requested information is included in Attachments to this Verified Filing, a number of which have been filed under seal with a Request for Confidential Treatment.

III. SPRINT NEXTEL'S ANNUAL REPORTING IN ACCORDANCE WITH SECTION 54.313(a)

Commission Rule 54.313(a) requires that a recipient of high-cost support shall file certain additional information annually. Sprint Nextel submits the following information in satisfaction of this reporting requirement.

A. Sprint Nextel's Service Improvement Plan Progress Reports

FCC Rule 54.313(a)(1) requires an ETC to provide:

A progress report on its five-year service quality improvement plan pursuant to § 54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year. The information shall be submitted at the wire center level or census block as appropriate.

47 C.F.R. § 54.313(a)(1).

Sprint Nextel submits the attached Service Improvement Plan Progress Reports that describe with specificity how much universal service support was received and how it was used

to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. This information is submitted at the wire center level. The Company's Service Improvement Plan Progress Report is contained in Exhibit 1. Exhibit 1 documents new capital expenditures and/or operating expenses associated with sites previously deployed using federal high-cost USF support.

Confidential Appendix 1 to Exhibit 1 details the Company's progress report and the amount of universal service funding received in 2011. This information is provided for 2011 for Alabama, Georgia, New York, and Virginia (Sprint Corp. and NPCR), and for Pennsylvania (NPCR only)

Confidential Appendix 2 to Exhibit 1 details the Company's Service Improvement Plans for 2012 for Alabama, Georgia, New York and Virginia (Sprint Corp.), and how signal quality, coverage or capacity will continue to improve due to the Company's receipt of federal high-cost universal service support. Appendix 2 also provide the projected start date and completion date for each improvement, and the estimated amount of investment for each project that is funded by high-cost support; the specific geographic areas where the improvements will be made; and the estimated population that will be served as a result of the improvements. Sprint Nextel's Service Improvement Plans are based on the Company's evaluation of many factors, such as current consumer demand, competitive forces, and available capital. As these factors change, the Service Improvement Plans may be modified. In addition, the order in which these facilities are to be constructed has not been finally determined and may be revised over time, and forces beyond the Company's control (for example, zoning issues related to cell site placement) may result in modifications to planned projects or timelines. As a result, the content and timing of the projects in the Service Improvement Plans are subject to change.

Confidential Appendix 3 to Exhibit 1 contains maps that show signal coverage in the Designated Areas and projected network improvements by Sprint Corp. for 2012 for New York and Virginia.⁸

B. Sprint Nextel's Network Outages In Designated Areas

Rule 54.313(a)(2) requires an ETC to make an annual filing of outages within its Designated Areas. The Rule requires reports of:

[d]etailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. § 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) at least ten percent of the end users served in a designated service area; or (ii) a 911 special facility, as defined in 47 C.F.R. § 4.5(e). Specifically, the eligible telecommunications carrier's annual report must include information detailing: (A) the date and time of onset of the outage; (B) a brief description of the outage and its resolution; (C) the particular services affected; (D) the geographic areas affected by the outage; (E) steps taken to prevent a similar situation in the future; and (F) the number of customers affected.

Rule 54.313(a)(2) does not establish the time period to be covered by a report of network outages. Sprint Nextel has adopted January 1 through December 31 as an appropriate time period for purposes of meeting an April 1 deadline. **Confidential Exhibit 2** contains the information called for under 47 C.F.R. § 54.313(a)(2).

⁸ Because all of the federal high-cost USF support received in Alabama and Georgia will be used for operating expenses at sites previously deployed with the assistance of high-cost support, the maps for these two states provided in Sprint's last annual compliance filing have not changed.

⁹ Rule 54.313(a)(2) does not define what "designated service area" is for the purpose of determining whether an outage potentially affects 10% of the subscribers in a "designated service area." Sprint used the total number of lines filed with USAC for each State designated area. Because of the mobile nature of its service, the Company cannot know for certain how many of its subscribers are affected (or potentially affected) by a multi-site outage, and so has estimated this by multiplying the number of sites that were out of service by the number of total subscribers served by high-use sites in the designated area.

C. Sprint Nextel's Unfulfilled Requests For Service

Rule 54.313(a)(3) requires an ETC to make an annual report of the number of requests for service from potential customers within the ETC's designated service areas that were unfulfilled during the prior calendar year. The filing must also detail how it attempted to provide service to those potential customers. Rule 54.313(a)(3) does not establish the time period to be covered by a report of unfulfilled requests for service. Sprint Nextel has adopted January 1 through December 31 as an appropriate time period for purposes of meeting an April 1 deadline. Sprint Nextel has no unfulfilled requests for service to report for this time period.

D. Sprint Nextel's Complaints Per 1,000 Handsets Or Lines

Commission Rule 54.313(a)(4) requires an ETC to annually report the number of complaints per 1,000 handsets or lines. Rule 54.313(a)(4) does not establish the time period to be covered by a report of complaints received. Sprint Nextel has adopted January 1 through December 31 as an appropriate time period for purposes of meeting an April 1 deadline. **Exhibit** 3 identifies the number of complaints per 1,000 handsets that Sprint Nextel received from the Commission, a state commission, a state Attorney General, or a Better Business Bureau. ¹⁰

E. <u>Sprint Nextel's Certification Regarding Applicable Service Quality</u> Standards And Consumer Protection Rules

Commission Rule 54.313(a)(5) requires an ETC to certify that it is complying with applicable service quality standards and consumer protection rules. Sprint Nextel certifies that it has complied and will continue to comply with the principles set forth therein. Sprint is also a signatory to the CTIA Consumer Code for Wireless service.

¹⁰ The complaint ratios included in the instant filing reflect total complaints received and total handsets in the state.

F. Sprint Nextel's Certification Regarding Its Ability to Function in Emergency Situations

Commission Rule 54.313(a)(6) requires an ETC to certify that it is able to function in emergency situations in accordance with 47 C.F.R. § 54.202(a)(2). Sprint Nextel certifies that it is able and will continue to be able to function in emergency situations in accordance with 47 C.F.R. § 54.202(a)(2).

IV. CONCLUSION

Sprint Nextel appreciates the opportunity to provide this information to the Commission, and will continue to provide high-quality universal services to consumers in its Designated Areas during the 2012 calendar year.

Respectfully submitted,

SPRINT NEXTEL CORPORATION

/s/ Charles W. McKee

Charles W. McKee Vice President, Government Affairs Federal and State Regulatory

Norina T. Moy Director, Government Affairs

900 7th St., NW, Suite 700 Washington, DC 20001 (703) 433-4503

April 2, 2012

WC Docket No. 10-90

STATE OF KANSAS)		
)	SS.	
COUNTY OF JOHNSON)		

VERIFICATION and AFFIDAVIT

John Chapman, being of lawful age and duly sworn on oath, states:

- I serve as Vice President and Assistant Secretary for Sprint Nextel Corporation and each of its affiliates and subsidiaries, including NPCR, Inc., Nextel Partners of Upstate New York, Inc., and Sprint Corporation.
- This certification and affidavit is submitted in support of the Company's Verified
 Filing in Compliance with 47 C.F.R. §§ 54.313 and 54.314 ("Verified Filing").
- I have reviewed the Verified Filing and the facts stated therein are true and correct to the best of my present knowledge, information and belief.
- To the best of my present knowledge, information and belief, Sprint Nextel is complying with applicable service quality standards and consumer protection rules.
- To the best of my present knowledge, information and belief, Sprint Nextel is able to function in emergency situations as set forth in §54.202(a)(2).
- 6. Sprint Nextel used all high-cost universal service support received in 2011, and will use all universal service support it receives in 2012 only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, for the study areas listed below.

Sprint Nextel Study Areas and SPIN Numbers

STUDY AREA NAME	STATE	SPIN	SAC	
Sprint Spectrum, L.P.	Alabama	143000910	259790	
Sprint Spectrum, L.P.	Georgia	143000910	229003	

New York	143006742	159009	
Virginia	143000910	199005	

Nextel Partners Study Areas and SPIN Numbers

STATE	SPIN	SAC	
Alabama	143019623	259007	
Georgia	143019623	229001	
New York	143019623	159007	
Pennsylvania	143019623	179004	-
Virginia	143019623	199003	
	Alabama Georgia New York Pennsylvania	Alabama 143019623 Georgia 143019623 New York 143019623 Pennsylvania 143019623	Alabama 143019623 259007 Georgia 143019623 229001 New York 143019623 159007 Pennsylvania 143019623 179004

Dated: March 27 2012

Subscribed and sworn to before me this 218 day of March, 2012.

Notary

TERRY BUEKER

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REDACTED VERSION

EXHIBIT 1

SPRINT NEXTEL'S SERVICE IMPROVEMENT PLAN PROGRESS REPORTS

I. INTRODUCTION

Sprint Nextel Corporation ("Sprint Nextel" or "the Company"), on behalf of its affiliates Sprint Corporation and NPCR, Inc., submits the following Service Improvement Plan Progress Reports pursuant to Section 54.313 of the Federal Communications Commission's ("Commission") Rules. In 2011, Sprint Corporation retained eligible telecommunications carrier ("ETC") designation in certain service areas of 4 FCC states (Alabama, Georgia, New York and Virginia), and expects to relinquish those designations effective December 31, 2012. NPCR held ETC designation in certain service areas of 5 FCC states (Alabama, Georgia, New York, Pennsylvania, and Virginia) in 2011, and relinquished those designations effective December 31, 2011.

II. PROGRESS REPORT FOR 2011

Confidential Appendix 1 contains Sprint Corp.'s 2011 progress report for Alabama, Georgia, New York, and Virginia, and NPCR's 2011 progress report for Alabama, Georgia, New York, Pennsylvania, and Virginia. Pursuant to Section 54.313(a)(1) of the Commission's Rules, the Service Improvement Plan Progress Reports describe with specificity how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. This information is submitted at the wire center level.

III. PROJECTIONS FOR 2012

Confidential Appendix 2 contains Sprint Corp.'s 2012 Service Improvement Plans for Alabama, Georgia, New York and Virginia. These revisions identify the anticipated support and describe how that support will be used. The 2012 projections describe the types of facilities or improvements, locations, estimated population covered within the wire center, projected budget and estimated deployment schedule for each of these projects. They demonstrate how signal

quality, coverage or capacity will be maintained and improved due to the Company's receipt of federal high-cost universal service support; the forecasted start date and completion date for each project; the estimated expenditures associated with each high-cost project; the specific geographic areas where the improvements will be made; and the estimated population that will be served as a result of the projects.

IV. MAPS

Confidential Appendix 3 contains maps that show signal coverage in the Designated Areas following projected network improvements for 2012 for New York and Virginia. Maps for Alabama and Georgia are not included because the maps previously filed (on September 30. 2011) have not changed.

V. PROJECTED HIGH-COST SUPPORT

Pursuant to Section 254(e) of the Act, a carrier eligible to receive federal high-cost universal service support shall use such support "only for the provision, maintenance, and upgrading of facilities and services for which the support is intended." Consistent with Section 254(e) and Section 54.313 of the Commission's Rules, Sprint Nextel hereby certifies that all federal high-cost universal service support received will be used only for the provision, maintenance, and upgrading of facilities and services for which support is intended. (Verification and Affidavit attached.)

Based on the most recent per-line support projections of the Universal Service

Administrative Company ("USAC"), Sprint Nextel currently estimates that it will receive federal high-cost universal service support for the provision of universal service within the Company's Designated Areas as follows for 2012:

STATE	PROJECTED ANNUAL HIGH COST SUPPORT
Alabama	\$760,000
Georgia	\$550,000
New York	\$500,000
Virginia	\$3,200,000

The actual amount of universal service support received by the Company for any given year may vary from this estimate as universal service funding levels and subscribership change over time, and based on the operation of the cap on high-cost support provided to competitive ETCs. ¹

VI. <u>NETWORK IMPROVEMENTS AND UPGRADES</u>

Sprint Nextel's Service Improvement Plans for 2012 consist of projects that will improve, upgrade and maintain the Company's network within its Designated Areas. Sprint Nextel will use federal high-cost universal service support to assist it in implementing these improvements.

Sprint Nextel's Service Improvement Plans identify new cell sites that are projected to be built and operated during the time period covered by the plans. Construction is scheduled to occur during 2012, with operating expenses associated with 2006-2011 sites being reflected for periods after those sites are brought on-air. The projected cost of new sites plus the projected operating expenses associated with sites in Sprint Nextel's Designated Areas substantially exceed anticipated high-cost USF support.

Sprint Nextel's Service Improvement Plans do not include network improvements that will affect every wire center in its Designated Areas. This is not because the Company has

¹ In the Matter of High-Cost Universal Service Support, WC Docket No. 05-337, and Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Order released May 1, 2008 (FCC 08-122).

decided that no improvements are necessary in those areas, but instead is due to the fact that all projected universal service support has been accounted for and allocated to the network improvements that have been identified. Other network improvements are beyond the scope of these Service Improvement Plans.

The selection of the identified projects is based on the Company's evaluation of many factors, such as current consumer demand, competitive forces, and available capital. As these factors change, the Service Improvement Plans may be modified. In addition, the order in which these facilities are to be constructed has not been finally determined and will be revised over time, and forces beyond the Company's control (for example, zoning issues related to cell site placement) may result in modifications to planned projects or timelines. As a result, the content and timing of the projects in the Service Improvement Plans are subject to change.

Because Sprint Nextel operates on an 18-month capital planning cycle for new site construction, it may decide to amend its Service Improvement Plans to substitute some new construction projects in 2012. The Company will identify and report on any such amendments in subsequent filings.

VII. ANNUAL PROGRESS REPORT

As required by the Commission, Sprint Nextel will file, on or before April 1, 2013, a progress report on its Service Improvement Plans. As noted above, the Company's identification of projects in the Service Improvement Plans has been based on the information available to it today, and is subject to change over time for many reasons. Projected expenses are estimates, and actual expenses may vary from these estimates. Sprint Nextel's April 1, 2013 progress report will reflect amendments, modifications, and adjustments that occur between now and that time.

APPENDIX 1 SPRINT NEXTEL'S PROGRESS REPORT FOR 2011

Sprint PCS Alabama Wireless Receipts and Expenditures Year 6, 2011

ACTUAL RECEIPTS						,		\$764,368
	Lo	cation of Exp	ense			Estimated	7	Γ
Description of Expense	City	State	Wire Center	1.5.5	Estimated Start Date	Completion Date	Estimated Budget	Actual Expenditures

ACTUAL RECEIPTS								\$551,987
	Lo	ocation of Exp	ense	T	1	Estimated		Т
Description of Expense	City	State	Wire Center		Estimated Start Date	Completion Date	Estimated Budget	Actual Expenditures

ACTUAL RECEIPTS								\$496,686
	10	cation of Expe						
	LU	cation of Expe	nse	I		Estimated		

ACTUAL RECEIPTS			- 100			- N. C.	\$496,686
	Lo	ocation of Expe	ense		Estimated		
Description of Expense	City	State	Wire Center	 Estimated Start Date	Completion Date	Estimated Budget	Actual Expenditures

ACTUAL RECEIPTS								\$496,686
	Lo	cation of Expe	ense	1		Estimated	/ 	1
Description of Expense	City	State	Wire Center	Population Served	Estimated Start Date	Completion Date	Estimated Budget	Actual Expenditures

ACTUAL RECEIPTS								\$496,686
	Lo	cation of Expe	ense	ı		Estimated		
Description of Expense	City	State	Wire Center	50.0	Estimated Start Date	Completion Date	Estimated Budget	Actual Expenditures

ACTUAL RECEIPTS	<i>9</i>			<u> </u>		THE THE P	\$496,686
	Lo	cation of Expe	ense		Estimated		ı
Description of Expense	City	State	Wire Center	 Estimated Start Date	Completion Date	Estimated Budget	Actual Expenditures

ACTUAL RECEIPTS								\$496,686
	Lo	ocation of Expe	ense			Estimated		
				Population	Estimated	Completion	Estimated	Actual

ACTUAL RECEIPTS	100							\$496,686
	Lo	cation of Expe	ense		Γ	Estimated	2 10 1	
Description of Expense	City	State	Wire Center	A CONTRACTOR OF STREET STREET, STREET	Estimated Start Date	Completion Date	Estimated Budget	Actual Expenditures

Sprint PCS Virginia Wireless Receipts and Expenditures Year 6, 2011

ACTUAL RECEIPTS					017-755-			\$3,195,770
	Lo	cation of Expe	ense			Estimated		Γ
				Population	Estimated	Completion	Estimated	Actual

Sprint PCS Virginia Wireless Receipts and Expenditures Year 6, 2011

ACTUAL RECEIPTS				 		\$3,195,770
	Lo	cation of Expe	ense	T	Estimated	 T

NPCR, Inc. Alabama Wireless Receipts and Expenditures Year 6, 2011

ACTUAL RECEIPTS	200						\$412,291
w	Lo	cation of Expe	ense		Estimated		
Description of Expense	City	State	Wire Center	Estimated Start Date	Completion Date	Estimated Budget	Actual Expenditures

NPCR, Inc. Georgia Wireless Receipts and Expenditures Year 6, 2011

-	ACTUAL RECEIPTS	-10801391111					
		Lo	cation of Expe	ense		Estimated	
	Description of Expense	City	State	Wire Center	Estimated Start Date	Completion Date	Estimated Budget

NPCR, Inc. New York Wireless Receipts and Expenditures Year 6, 2011

ACTUAL RECEIPTS							10.00	\$171,101
		Location of Exp	ense	r		Estimated		
Description of Expense	City	State	Wire Center		Estimated Start Date	Completion Date	Estimated Budget	Actual Expenditures

NPCR, Inc. Pennsylvania Wireless Receipts and Expenditures Year 6, 2011

ACTUAL RECEIPTS							\$873,377
	L	ocation of Expe	ense		Estimated		
Description of Expense	City	State	Wire Center	Estimated Start Date	Completion Date	Estimated Budget	Actual Expenditures

APPENDIX 2

SPRINT NEXTEL'S REVISIONS TO SERVICE IMPROVEMENT PLANS FOR 2012

Sprint PCS Alabama Wireless Receipts and Expenditures Year 7 Forecast, 2012

FORECASTED RECEIPTS	**************************************						\$760,000
	Lo	ocation of Exp	ense			Estimated	
Description of Expense	City	State	Wire Center	Population Served	Estimated Start Date	Completion Date	Estimated Budget

FORECASTED RECEIPTS							\$550,000
	T Lo	ocation of Exp	ense	Τ		Estimated	
Description of Expense	City	State	Wire Center	Population Served	Estimated Start Date	Completion	Estimated Budget

FORECASTED RECEIPTS							\$500,000
445	Lo	ocation of Expe	nse	ı — —		Estimated	
Description of Expense	City	State	Wire Center	Population Served	Estimated Start Date	Completion Date	Estimated Budget

3/27/2012

FORE	CASTED RECEIPTS						\$500,00
		1.	cation of Expe	2000		Fatimated	
				nise		Estimated	

FORECASTED RECEIPTS							\$500,000
	Lo	ocation of Expe	nse	<u> </u>		Estimated	
Description of Expense	City	State	Wire Center	235	Estimated Start Date	Completion Date	Estimated Budget

FORECASTED RECEIPTS						\$500,000
	l Lo	ocation of Expe	ense	T	Estimated	

FORECASTED RECEIPTS						2 2 102	\$500,000
	T Lo	cation of Expe	ense	Γ	1	Estimated	
				Population	Estimated	Completion	Estimated

FORECASTED RECEIPTS				 -11	04.340 Hz	\$500,000
	Lo	cation of Expe	ense	 1	Estimated	
Description of Expense	City	State	Wire Center	Estimated Start Date	Completion Date	Estimated Budget

FORECASTED RECEIPTS							\$500,000
	Lo	ocation of Expe	ense	Γ		Estimated	_
Description of Expense	City	State	Wire Center	100	Estimated Start Date	Completion Date	Estimated Budget

Sprint PCS Virginia Wireless Receipts and Expenditures Year 7 Forecast, 2012

FORECASTED RECEIPTS							\$3,200,000
	Lo	ocation of Expe	nse	· · · · · ·		Estimated	
Description of Expense	City	State	Wire Center	The state of the s	Estimated Start Date	Completion Date	Estimated Budget

APPENDIX 3

SPRINT NEXTEL'S PROGRESS REPORT SERVICE IMPROVEMENT PLAN MAPS

EXHIBIT 2 SPRINT NEXTEL'S NETWORK OUTAGES

DOWN_TIME I	DURATION		BRI	EF DESCRIPTION	OF OUTAGE AND		SERVICES AFFECTED	GEOGRAPHIC AREA	CUSTOMERS AFFECTED	
		EVENT	FAULT_TYPE	COMPONENT	ROOT_CAUSE	DISPOSITION -	FUTURE CORRECTIONS (2)			(Est.)

DOWN_TIME	DURATION		BR	HEF DESCRIPTION C	SERVICES AFFECTED	GEOGRAPHIC AREA	CUSTOMERS AFFECTED			
1 -		EVENT	FAULT_TYPE	COMPONENT	ROOT_CAUSE	DISPOSITION -	FUTURE CORRECTIONS (2)	7		(Est.)

Legend

BTS Base Station Transceiver Subsystem

LEC Local Exhchange Carner

Footnotes

1 Outages on third party transport networks are beyond the Company's Control

2 In addition to these immediate corrections, Sprint Nextels engineering department uses information on outages to evaluate the Company's disaster recover and cell site hardeining initiatives.

DOWN_TIME	DURATION		BRIE	F DESCRIPTION OF	OUTAGE AND RESOL	UTION (1)		SERVICES AFFECTED	GEOGRAPHIC AREA	CUSTOMERS AFFECTED
		EVENT	FAULT_TYPE	COMPONENT	ROOT_CAUSE	DISPOSITION -	FUTURE CORRECTIONS (2)			(Est.)

DOWN_TIME	DURATION	BRIEF DESCRIPTION OF OUTAGE AND RESOLUTION (1)						SERVICES AFFECTED	GEOGRAPHIC AREA	CUSTOMERS AFFECTED
177.0		EVENT	FAULT_TYPE	COMPONENT	ROOT_CAUSE	DISPOSITION -	FUTURE CORRECTIONS (2)			(Est.)

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DOWN_TIME	DURATION		E	RIEF DESCRIPTION C	OF OUTAGE AND RESC	DLUTION (1)		SERVICES AFFECTED	GEOGRAPHIC AREA	CUSTOMERS AFFECTED
		EVENT	FAULT_TYPE	COMPONENT	ROOT_CAUSE	DISPOSITION -	FUTURE CORRECTIONS (2)			(Est.)

DOWN_TIME	DURATION	a desarrada servica va	BRIEF	DESCRIPTION OF	OUTAGE AND RESC	DLUTION (1)		SERVICES AFFECTED	GEOGRAPHIC AREA	CUSTOMERS AFFECTED
		EVENT	FAULT_TYPE	COMPONENT	ROOT_CAUSE	DISPOSITION -	FUTURE CORRECTIONS (2)			(Est.)

DOWN TIME	DURATION		BR	IEF DESCRIPTION OF OUTAGE A	SERVICES AFFECTED	GEOGRAPHIC AREA	CUSTOMERS AFFECTED		
- 		EVENT	FAULT_TYPE	COMPONENT ROOT_CAUSE	DISPOSITION -	FUTURE CORRECTIONS (2)			(Est.)

DOWN TIME	DURATION			BRIEF DESCRIPTI	ON OF OUTAGE AND RES	SOLUTION (1)		SERVICES AFFECTED	GEOGRAPHIC AREA	CUSTOMERS AFFECTED
10 .7 7		EVENT	FAULT_TYPE	COMPONENT	ROOT_CAUSE	DISPOSITION -	FUTURE CORRECTIONS (2)			(Est.)

STATE	Complaints Per 1,000 Lines		
Alabama	.34		
Georgia	.53		
New York	.65		
Virginia	.44		

^{*} Reflects a reporting period from 1/1/11 through 12/31/11

Complaints Per 1,000 Lines			
.34			
.53			
.65			
.29			
.44			

^{*} Reflects a reporting period from 1/1/11 through 12/31/11